



ALL-INCLUSIVE FEATURES

Five-star, luxurious accommodations, extraordinary dining options, top-shelf liquors, indulgent spas, complimentary Wi-Fi and unlimited local and long distance calls to the continental U.S. and Canada, as well as nightly and world-class entertainment.

ACCOMMODATIONS OVERVIEW

Number of rooms: 201
 Ocean View: Most
 Governor Suite: 9
 Sand Suite: 12
 Concierge Level: 44
 Honeymoon Suite: 6
 Superior Deluxe Ocean View: 45
 Superior Deluxe Partial Ocean View: 63*
 Deluxe Resort View: 18
 Double Whirlpool Tub: All
 Balcony: Most

RESTAURANTS (3) & BARS (4)

CAFE DEL MAR: adjacent to pool area
 Breakfast & lunch: International buffet†
 Dinner: Mexican buffet†
TERRAZA: adjacent to pool area
 Dinner: Italian a la carte†
MOMONOHANA: adjacent to pool area
 Teppayaki tables; sushi bar
 Dinner: Asian a la carte†
CIELO BAR: located in the lobby (10am - 1am)
LUNA LOUNGE: bar with Thai hors d'oeuvres (6pm - 1am)
AQUA BAR: adjacent to the pool (10am-10:30pm)
 with snack service (11am - 6pm)
 Dinner: Gourmet pizzas (6 -9:30pm)
WET BAR: Swim-up Bar (10am-6pm)

FACILITIES & ENTERTAINMENT

Outdoor pool with kids section
 Swim-up bar
 The Playroom Kids Club (kids ages: 4-12)
 Solarium
 Beach volleyball
 6 Spa treatment rooms
 Fitness center
 Giant chess & pool tables
 Table games
 Daily activities & nightly entertainment

ROOM AMENITIES

Turndown service	Digital safe (laptop size)
Liquor dispenser	Individually controlled AC
Mini-bar	Coffee maker
Red wine upon arrival	Lavazza® coffee
Smart TV	Direct dial telephone
CHI® Bath amenities	Alarm clock
CHI® Hair dryer & flat-iron	Iron & ironing board
Bathrobes & slippers	Additional amenities for Concierge level

RESORT SERVICES

Concierge	Palace Vacation Planners (\$)
24 Hour room service	Taxis available 24 hrs. (\$)
Complimentary Wi-Fi	Cribs & rollaway beds (upon request)
Bell staff service	Wheelchairs (upon request)
PCs for Internet use	Currency exchange
Wedding services (\$)	Ice machines
Beauty salon (\$)	ATM machine
Spa boutique (\$)	Complimentary self parking & valet parking
Doctor on call 24 hrs (\$)	Palace Rent-A-Car (\$)
Dry cleaning & laundry service (\$)	
Gift shop (\$)	

SPA FACILITIES

6 Treatment Rooms
 2 couples massage rooms
 1 master suite with hydro tubs
 3 multi-functional treatment rooms
 1 Bridal Suite (\$)
Hydrotherapy:
 2 sections for men & women with hot and cold plunge pools, herbal steam room, sauna and co-ed pool with water jets

MEETING FACILITIES

Convention Center: 3,300 sq. ft
 Maximum capacity: 180,
 banquet style

PERFECT FOR:

Families	Golf
Couples	Spa
Weddings	Meetings

LOCATION

45 mins. from Cancun Intl. Airport
 5 mins. from Downtown Playa del Carmen
 5 mins from Cozumel Ferry Pier

*Rooms (2) for the physically challenge available under request.
 † Long pants, collared shirts & shoes required
 ‡ Wet clothes or uncovered swimwear not allowed
 † Without transportation
 \$ Fees apply